



Broadfield Farm Holiday Park Terms & Conditions of Booking

These Terms & Conditions ("Terms") apply to all bookings made with Broadfield Farm Holiday Park, Broadfield, Pembrokeshire, SA69 9DG ("the Park"). By making a booking, the lead guest ("the Booker") confirms that they have read, understood, and agree to be legally bound by these Terms on behalf of all members of their party.

1. Definitions

"Booking" means the reservation made with the Park; "Arrival Date" means the first date of the stay; "Departure Date" means the final date of the stay; "Party" means all persons included within the booking; "Pitch" means the allocated camping or touring pitch.

2. Formation of Contract

A legally binding contract is formed when the Park accepts a booking and full payment has been received. The Booker must be at least 18 years of age and accepts full responsibility for the conduct and compliance of all members of the Party.

3. Payment Terms

All bookings require payment in full at the time of booking. No provisional or unpaid bookings are held. Prices include VAT where applicable.

4. Cancellations by the Guest

Cancellations must be made in writing by the Booker. The effective date of cancellation shall be the date written notice is received by the Park. Refunds are calculated based on the number of days prior to the scheduled Arrival Date.

5. Refund Entitlement

More than 14 days before Arrival Date: up to 100% refund. Between 14 days and 7 days before Arrival Date: 50% refund. 7 days or fewer before Arrival Date: no refund. Refunds are issued to the original payment method only.

6. Non-Refundable Circumstances

No refunds shall be issued for early departures, non-arrivals, or where a stay is terminated due to breach of these Terms.

7. Accommodation Exemption

Bookings for holiday accommodation are exempt from statutory cooling-off periods under the Consumer Contracts Regulations 2013.

8. Arrival & Departure

Check-in is available from 1:00pm on the Arrival Date. Access to pitches prior to this time is not permitted unless agreed in advance by the Park. Check-out must be completed by 11:00am on the Departure Date. Guests remaining on site beyond this time without prior agreement may be charged an additional night or required to vacate immediately.

9. Pitch Allocation & Reallocation

The Park reserves the right to allocate, change, or re-allocate pitches at its discretion for operational, safety, ground condition, or maintenance reasons. A change of pitch shall not constitute grounds for refund or compensation.

10. Maximum Occupancy

Each pitch has a maximum permitted occupancy based on the size and type of accommodation booked. Guests must not exceed the declared party size. Additional persons may be refused entry or required to leave without refund.

11. Unit Suitability & Disclosure

Guests are responsible for ensuring their caravan, motorhome, or camping unit is suitable for the pitch type booked. The Park reserves the right, at its discretion, to refuse entry to or require removal of any unit deemed oversized, unsuitable, or unsafe, without refund.

12. Misrepresentation at Booking

If a booking is found to have been made on the basis of false, incomplete, or misleading information, including but not limited to party size, type or size of accommodation, vehicles, or intended use, the Park reserves the right to refuse entry or terminate the stay without refund.

13. Vehicles, Parking, Tow Cars & Trailers

One vehicle is included within the booking price. An additional vehicle is subject to an additional charge of £5.00 per vehicle, per night. Tow cars used in conjunction with motorhomes and trailers of any kind are classed as additional vehicles and charged at the same rate. Additional vehicles may be parked on the Pitch where space permits or in the designated parking area near the toilet block. All vehicles must comply with the Park's 5mph speed limit.

14. Commercial & Sign-Written Vehicles

Sign-written or commercially branded vehicles are permitted on site provided they are used solely for private transport during the stay. Vehicles must not be used for commercial activity, deliveries, storage of trade materials, or business operations while on site.

15. Restricted Heavy Commercial Vehicles

The Park does not permit heavy goods or trade vehicles, including but not limited to tipper vehicles (such as Ford Transit tippers), flatbed or dropside trucks, recovery vehicles, or vehicles designed primarily for construction, groundworks, or haulage use. The Park reserves the right to refuse entry to or require removal of any such vehicle without refund.

16. Right of Access to Pitches

The Park reserves the right to access any pitch where reasonably necessary for safety, maintenance, inspection, or emergency purposes.

17. Right to Relocate Vehicles

The Park reserves the right to require the relocation or removal of any vehicle, trailer, tow car, or unit where necessary for safety, access, operational, or environmental reasons. Failure to comply may result in termination of the stay without refund.

18. Group Bookings & Party Groups

The Park is a family-friendly and peaceful site and does not accept bookings from groups, organised parties, or group tours, including but not limited to hen parties, stag parties, or drinking groups. Multiple bookings made separately which are intended to form a group may be treated as a single group booking. Bookings identified as group or party bookings may be refused entry or terminated without refund at the Park's discretion.

19. Alcohol & Behaviour

Excessive alcohol consumption, drunken behaviour, or public intoxication causing disturbance, nuisance, or safety concerns will not be tolerated and may result in immediate termination of the stay without refund.

20. Dogs

Dogs must be kept under control and on a lead at all times while on the Park. Dogs are strictly prohibited from entering the toilet and shower block, including entrances and covered areas. Failure to comply with this requirement may result in termination of the stay without refund.

21. Visitors

Visitors are not permitted on site without prior approval from the Park. Unauthorised visitors or overnight stays may result in termination of the booking without refund.

22. Facilities & Electrical Use

Facilities are provided for guest use and must be left clean and tidy. Charging of electric vehicles from camping field electric hook-ups or any non-designated power supply is strictly prohibited. Unauthorised EV charging may result in immediate disconnection of the electric supply and/or termination of the stay.

23. Weather & Ground Conditions

In periods of adverse weather or poor ground conditions, the Park may restrict access, vehicle movement, or pitch use in the interests of safety and site protection. Any decision to offer refunds or credits in such circumstances shall be at the sole discretion of the Park.

24. BBQs & Fires

BBQs must be raised off the ground at all times. Fires must not be placed directly on grassed areas.

25. Rubbish & Environmental Care

All rubbish must be disposed of in designated bins. Guests must not leave waste on pitches or communal areas.

26. Lost Property

The Park accepts no responsibility for loss, damage, or theft of personal property. Items found may be retained for a reasonable period and returned at the Park's discretion.

27. Damage, Loss & Liability

The Booker accepts responsibility for all loss or damage caused by the Party. The Park accepts no liability for loss, damage, or injury unless caused by negligence.

28. Refusal of Entry & Termination

The Park reserves the right to refuse entry or terminate a stay without refund where these Terms or Park rules are breached.

29. Force Majeure

The Park shall not be liable for failure to perform obligations due to events beyond its reasonable control, including extreme weather, government restrictions, or utility failures.

30. Governing Law & Jurisdiction

These Terms are governed by the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction.

31. Contact Details

Broadfield Farm Holiday Park, Broadfield, Pembrokeshire, SA69 9DG

Email: info@broadfield.farm

Website: www.broadfield.farm

32. Amendments

The Park reserves the right to amend or update these Terms & Conditions at any time. The version in force at the time of booking shall apply.

33. Severability

If any provision of these Terms & Conditions is found to be invalid, unlawful, or unenforceable, the remaining provisions shall remain in full force and effect.

34. Entire Agreement

These Terms & Conditions constitute the entire agreement between the Booker and Broadfield Farm Holiday Park and supersede any prior representations, communications, or agreements.

35. Effective Date

These Terms & Conditions are effective from 1 January 2026.